

# Lakehead University International Student Services (ISS)



Lakehead  
UNIVERSITY

# LUI's Structure



## International Enrolment (Marketing & Recruitment)

- Robert Perrier,  
Director

## International Student Services

- Jo Krisko,  
Director

## Global Engagement & Mobility

- Anna Choi, Manager
- GlobalME
- Global partnerships

## English Language Centre

- Ismel Gonzalez,  
Director
- Academic English  
Program (AEP)
- IELTS testing centre

# Meet the International Student Services Team



**James Aldridge**

Vice-Provost, International  
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**Jo Krisko**

Director, International Student Services  
Lakehead University  
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# International Student Services Team Thunder Bay



**Jennifer Hay, RCIC**  
**International Student Advisor**  
Thunder Bay Campus  
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# International Student Services Team



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**Katherine Brooks (NEW!)**  
**International Student Services**  
**Coordinator**  
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# International Student Services Team Orillia



**Katie Stevenson,  
International Engagement  
Specialist**

\*Maternity leave until December  
2024



**Emily Ranta,  
International Student Life  
Assistant**

OA 1031

E: [or.international@lakeheadu.ca](mailto:or.international@lakeheadu.ca)

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**Nicky Locker (NEW!)  
International Engagement  
Specialist**

Orillia Campus,

OA 1031

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# International Student Lounge



# International Space, Orillia



## Our Space

- Students, Staff, and Faculty can visit the International Office (OA1031) in Simcoe Hall
- Events are hosted across campus, primarily in the Orsi Learning Commons, Alumni Commons and in various outdoors spaces when weather permits





# International Student Services



## What do we do? <https://www.lakeheadu.ca/international/current>

- Pre-arrival support for new students - transition, onboarding, & orientation to campus
- Advising, support, & guidance, including immigration advising
- International student programming that targets international student needs
- Events, activities, & cultural celebrations
- Community connections
- Peer-connect opportunities
- Weekly communications



# Transitional Support and Orientation



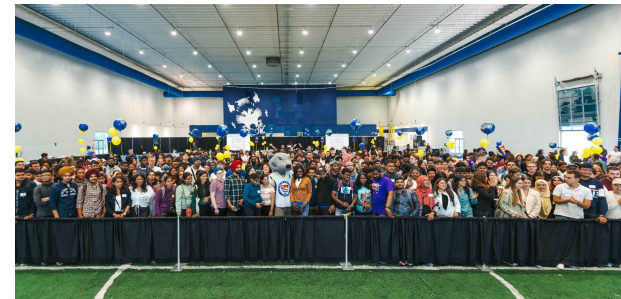
**Provide our new international students with transitional support from the moment they accept their offer at Lakehead and have onboarding program which includes:**

- Pre-arrival orientation through an online International Student D2L Module covering important topics for new students with culturally relevant content to address the unique needs of our international students
- Live Transitional Webinar Series & New Student Guide communications
- Virtual welcome package including information on our airport transportation service available to all new international students
- International Student Welcome Day (Orientation) - new students have the opportunity to meet our staff, other students and learn about all the supports and services available to them. The day includes a Community and Campus Fair, city tours and a SIN clinic on campus

<https://www.lakeheadu.ca/international/newly-accepted/orientation>

# International Student Welcome Day

## Fall 2023



# Peer Mentor Program



**Pairs a new incoming international student (undergrad and grad) with an upper-year student in their faculty.**

The mentor:

- Acts as a first point of contact for new students
- Answers questions & supports skill building (time management, motivation, etc.)
- Refers students to campus resources and student services
- Helps build community both on and off campus
- Spends time with mentees

<https://www.lakeheadu.ca/international/newly-accepted/connect>



# Student Advising



**Current international students can come to any of our advisors for a number of reasons:**

- General advising, support, or guidance
- Academics
- Career & employment (cultural career guidance)
- Finances & budgeting
- Residence & Housing
- Health insurance & wellness support
- Personal non-clinical advising
- New student & late orientation
- Student life connections



# Immigration Student Advising



**Immigration support is for current international students.  
Int'l students can see any one of our four advisors!**

- Study permit extensions/amendments
- Co-op work permits
- On-and-off campus work eligibility
- Travel Visa or eTA extensions
- Post-graduation work permit applications
- Guest speaker presentations
- Assistance for departments of current students



Immigration Information: <https://www.lakeheadu.ca/international/current/immigration>

Immigration Up-to-Date news: <https://www.canada.ca/en/immigration-refugees-citizenship/news.html>

# Appointment Bookings



- Students can book an appointment through our online booking system.
- Appointments are one-on-one.
- Appointments are in-person or online.
- Appointments types: general, immigration, academics, career & employment, finances & budgeting, housing, health insurance, wellness support, new student, late orientation, student life connections etc.
- Drop-in sessions every Wednesday from 2:00 pm - 3:30 pm, year round (Thunder Bay)
- Drop-in sessions every Tuesday & Thursdays (Orillia)
  - Drop-in sessions are designed for quick questions, short discussions, & easy guidance

# Appointment Bookings



Appointment Page: <https://www.lakeheadu.ca/international/current/appointments>

Appointment Bookings THUNDER BAY: <https://app.10to8.com/book/lakeheadintliss/>

Appointment Bookings ORILLIA: <https://app.10to8.com/book/orilliaintliss/>



# Programs, Events, Culture, & Activities



**Host a number of programs, events, activities & cultural celebrations for and with our international students.**

- **Programming:** Northern Nature Connect Program, Positivi-Tea, Global Ambassador Program, PMP, Leadership & Volunteer opportunities
- **Workshops:** Geared toward specific needs (Service Canada, SHW, OHRE, RBC, TBHU, Legal Clinic, etc.)
- **Webinars:** Related to immigration, legal rights, next steps etc.
- **Events & Culture:** Mid-Autumn Festival, Diwali, Magic of Christmas, Lunar New Year, Holi, Multiculturalism, etc.
- **Activities:** Weekly activities in the lounge that are hosted by our Student Assistants and meant for peer-to-peer connections and community building

# Programs, Events, Culture, & Activities



Events & Workshops: <https://www.lakeheadu.ca/international/current/events-workshops> & <https://www.lakeheadu.ca/international/current/student-development>

# Communications



**Send out a weekly eNewsletter to all current international students.**

- Provide important information & reminders
- Make announcements
- Highlight what's happening in our Centre and on campus
- Promote activities on and off campus including webinars, workshops, and sessions
- Incorporate job postings, volunteer opportunities, and financial assistance
- Showcase community events and local hotspots



# Faculty Support & Assistance



**We are here to help support and guide all international students, and work with Faculty to ensure international students are successful in their studies.**

- International students can see any one of the four advisors for support especially with immigration
  - **NOTE!** Int'l students must maintain full-time continuous enrolment at the University for immigration purposes.
- Recommend our services to students; make sure they know who and where we are
- We can help triage and connect students with the appropriate student services if needed.
  - Send us an email
- Send us information to include in our eNewsletter ([studentlife.intl@lakeheadu.ca](mailto:studentlife.intl@lakeheadu.ca))

# Contact Information:



## Advisor Emails:

- [internationaladvisor@lakeheadu.ca](mailto:internationaladvisor@lakeheadu.ca)
- [immigration.intl@lakeheadu.ca](mailto:immigration.intl@lakeheadu.ca)

## Front Desk:

- Student Assistants
- [studentlife.intl@lakeheadu.ca](mailto:studentlife.intl@lakeheadu.ca)
- x7848

## Contact Jo:

- [director.iss@lakeheadu.ca](mailto:director.iss@lakeheadu.ca)
- x7878

## Website:

- [lakeheadu.ca/international/current](https://lakeheadu.ca/international/current)

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