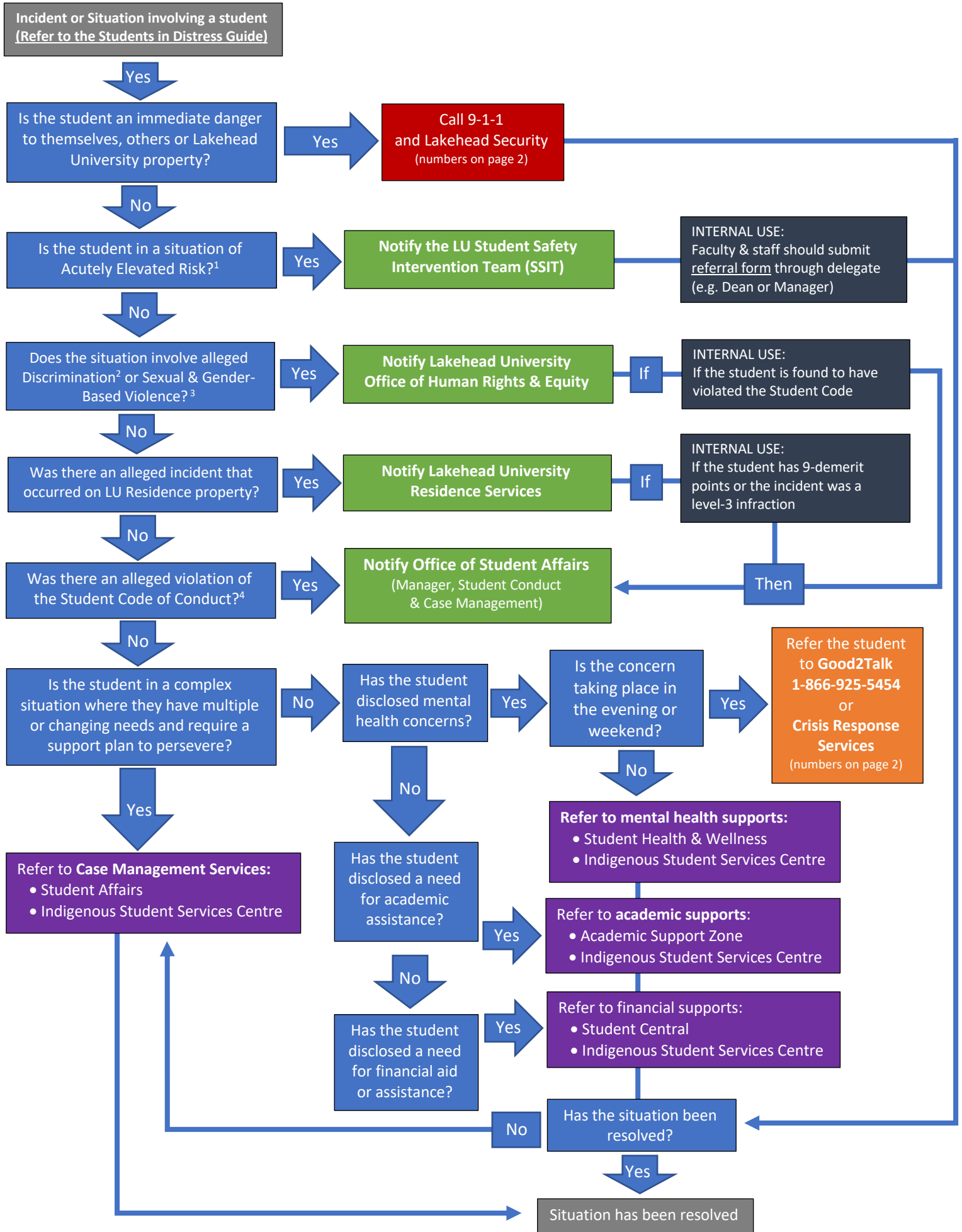


Supporting Students At-Risk Flow Chart



- In many student situations, the best practice is to begin by first consulting the [Supporting Students in Distress Guide](#) for your campus (below)

[Thunder Bay Campus \(Click here\)](#)

[Orillia Campus \(Click here\)](#)

- We also recommend referring to the [Student Health & Wellness website](#) for details on: [Stepped Care Model](#) [Important information & resources](#)



- Training opportunities on how to support students in distress can also be provided.

DEFINITIONS

1. Acutely Elevated Risk (AER)

AER is a reference to a situation where threatening circumstances indicate that there is a high probability of the situation resulting in serious harm or crisis if some form of intervention is not implemented. If left unattended, there is a risk the situation will worsen to the point where the individual will harm themselves or others, end up being hospitalized or without home, or require a more formal and/or intrusive intervention by University security or other emergency response services. These situations are categorized as “acute” because: 1) threatening circumstances are to the point where a crisis is imminent, 2) new circumstances have contributed to severely increase chances of victimization and/or 3) any effort to mitigate victimizations requires a multi-departmental response.

2. Discrimination

Discrimination is an act that constitutes negative or differential treatment against a person or group because of a personal characteristic protected under the *Human Rights Code*, such as race, ethnicity, country of origin, religion, sex, sexual orientation, gender identity, ability, etc. A person’s personal characteristic need only be one factor in the treatment in order for it to constitute discrimination. For more information refer to the [Office of Human Rights & Equity Website](#)

3. Sexual and Gender-Based Violence (SGBV)

SGBV is an act that targets a person’s sexuality, gender identity or gender expression, whether the act is physical or psychological in nature, that is committed, threatened or attempted against a person without the person’s consent, and includes sexual assault, sexual harassment, stalking, indecent exposure, voyeurism and sexual exploitation. For more information refer to the [Office of Human Rights & Equity Website](#)

4. Student Code of Conduct Violation

Violations of the [Student Code of Conduct - Non- Academic](#) include bullying, verbal abuse, threatening, intimidation, physical abuse, bodily harm, harassment, disruptive behaviour, unauthorized entry/presence, damage/destruction to property etc. (not an exhaustive list) For more information refer to the [Student Conduct Website](#)

QUICK PHONE REFERENCE LIST

THUNDER BAY CAMPUS

ORILLIA CAMPUS

Security (EMERGENCY)	(807) 343-8010 ext. 8-911	Security (EMERGENCY)	(705) 330-4008 ext. 3-911
Crisis Response Services	(807) 346-8282	Crisis Response Services	(705) 728-5044
Student Affairs	Joel Symonds Manager, Student Conduct & Case Mgt (807) 343-8010 ext. 8163	Student Affairs	Eric Johnston Student Affairs Officer (Orillia) (705) 330-4010 ext. 2106
Residence	Shannon Foster Director, Residence Services (807) 343-8010 ext. 8195	Residence	Lynn Fortney Manager, Residence Services (Orillia) (705) 330-4010 ext. 3002
Office of Human Rights & Equity	Joy Wakefield Director, Human Rights & Equity (807) 343-8010 ext. 7765	Office of Human Rights & Equity	Joy Wakefield Director, Human Rights & Equity (807) 343-8010 ext. 7765
International Student Services	Jo Krisko Director, International Student Services (807) 343-8010 ext. 7878	International Student Services	Jo Krisko Director, International Student Services (807) 343-8010 ext. 7878
Indigenous Student Services	Sheryl O’Reilly Indigenous Student Counsellor & Transitions Advisor 807-343-8010 ext. 8072	Indigenous Student Services	Mercedes Jacko Indigenous Initiatives Coordinator 705-330-4010 ext. 2018