

Looking for help?Not sure where to go?

IT'S OKAY, WE'RE HERE TO HELP YOU SUCCEED!

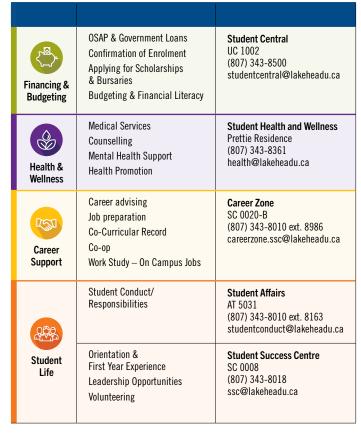


Your Handy Student Referral Guide

We offer you a wide range of academic and personal support services right from the start of your Lakehead education and through to after graduation.

This Referral Guide will help you learn about the different ways we can support you and the best office to connect with in Student Affairs.

Academic Support	Academic Advising — Major & Minor Exploration Course Registration Important Dates Exams & Grades Degree Audit	Student Central UC 1002 (807) 343-8500 studentcentral@lakeheadu.ca	
	Accommodations for students with Disabilities and/or Medical Conditions	Student Accessibility Services SC 0003 (807) 343-8047 sas@lakeheadu.ca	
	Academic Prep Sessions - Time Management - Reading & Note Taking - Study Skills & Exam Prep Academic Integrity	Student Success Centre SC 0008 (807) 343-8018 ssc@lakeheadu.ca	
	Tutoring Writing Services Math Support	Academic Support Zone Library Ll 2004 (807) 343-8018 ssc@lakeheadu.ca	





ACADEMIC AND ATHLETIC BUILDINGS

- Advanced Technology & Academic Centre
- Braun Building BS Bike Shelter
- William Tamblyn Centennial Building
- - Engineering and Sciences (CASES) Firelab
- Greenhouse
- LI Chancellor Paterson Library
 MS School of Medicine
- Music and Visual Arts Centre
- PH RB RC Power House Ryan Building
- Regional Centre Research Lab
- Student Centre
- School of Nursing Building
- University Centre (Agora) Nanabijou Childcare Centre
- CJ Sanders Fieldhouse
- The Hangar

RESIDENCE BUILDINGS

- Prettie Residence



myInfo

Your student information portal

Perform a variety of functions related to your enrolment:

- Register for courses
- View your class schedule
- Track your degree/program progress
- · Check your tuition, fees and account balance

myEmail

Your Lakehead Email Account

Check your Lakehead email often! Important information will be sent to you from the University.

myAwards

Your scholarships, awards & bursaries portal.

View and apply to funding opportunities available to registered students.

mySuccess

Your Student Success Portal

Here you can:

- Access the Tutoring schedule
- Look for jobs and volunteer opportunities
- Update your Co-Curricular Record
- Book appointments for academic skills support, writing support, and career advice
- Sign up for Leadership programs and workshops

myCourseLink

Your Online Classroom Portal

This is your online learning environment for your courses.

QUICK TIP

Your Username & Password are the same for all these portals.

Additional student support services beyond Student Affairs.

How We Can Help	Contact Information		How We Can Help	Contact Information
Athletic Facilities & Memberships Campus Recreation & Club Sports Varsity Games & Tickets	Athletics SB - CJ Sanders Fieldhouse, Wolf Den & Hangar (807) 343-8585 athleticsfrontdesk@lakeheadu.ca		New Student Transitionary, Arrival and Orientation Support Culturally Revelant Advising Services Immigration Services Peer Mentor Program International Student Lounge and Events English Language Centre	Lakehead International Library Ll 0008 (807) 346-7848 sscoordinator.intl@lakeheadu.ca
Student Card Research Help Study Spaces	Chancellor Paterson Library Library LI (807) 343-8225 circdesk@lakeheadu.ca		Health and Dental Plan	Lakehead University
Physical and Electronic Collections Printing Citation Help Makerspace			Transit Pass Discount Card Centres The Outpost & The Study Food Resource Centre Advocacy	Student Union (LUSU) SC 0001 (807) 343-8259 general@lusu.ca
Applying to a Masters or PhD Program For Graduate Students: Financial Support Time Extensions/Leave of Absence Student Support Thesis Completion	Faculty of Graduate Studies FB 2010 (807) 343-8785 gstudent@lakeheadu.ca		Confidential, impartial and free service for any questions/concerns related to a university issue (e.g. academic, personal)	Ombudsperson AT 5031 (807) 343-8061 ombudsperson@lakeheadu.ca
Email Accounts Computer Labs	Help Desk Library LI Ground Floor		And in the section of the sections	
Printing Software	(807) 346-7777 helpdesk@lakeheadu.ca		Applying & housing options Meal Plans Roommate concerns	Residence Bartley Residence (807) 343-8612 resadmin@lakeheadu.ca
Harassment and Discrimination Sexual and Gender Based Violence Diversity Awareness	Human Rights & Equity Library LI 5014 (807) 346-7763 humanrights@lakeheadu.ca		Mobile Safety App Campus Watch K.I.T. (Keep in Touch) Safe Walk Lost and Found Parking	Security UC 1016 (807) 343-8569
Culturally supportive environment for all Indigenous students Academic, Cultural & Transitional Supports Mental Helath & Counselling Services	Indigenous Student Services Centre UC 1007 (807) 343-8010 ext. 8085 admin.issc@lakeheadu.ca		Account details Paying fees Domestic or International Sponsorship Tax Receipts University Health Insurance Plan (UHIP) Graduate Student Funding	Student Accounts UC 0002 (807) 343-8140 accounts@lakeheadu.ca