

Catering & Dining On Campus



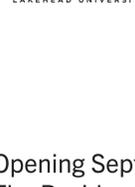
WE ARE OPEN!

Starbucks and the Residence Cafeteria are reopening!
We are excited to be serving you again.



STARBUCKS HOURS

Mon- Fri 8:00am - 3:30pm



RESIDENCE CAFETERIA HOURS

Mon - Sun 9:00am - 6:00pm

Closed For Cleaning:

11:00am - 12:00pm,
3:00pm - 4:00pm

Opening September 3, 2020 with Covid-19 protocols & conditions. The Residence Meal Plan is open for everyone with made-to-order and retail sales all under one roof.

Stay tuned for our rotating kitchen coming this fall!

Faculty and Staff

- This year our food offering will be similar to previous years but located in the Residence Cafeteria! You will be able to purchase your food and beverages from the available menu at various stations, while still having the availability to pay with meal plan, declining balance, cash, or credit card at the cash station.

DID YOU KNOW WE HAVE MEAL PLANS FOR EVERYONE

Student Meal Plans

- ### 1 Residence All Access

 - Unlimited meals/week
 - \$800 DB Dollars

\$5,130
- ### 2 Residence Voluntary

 - 5 Day Unlimited Meals
 - \$1000 DB Dollars

\$4,200
- ### 3 Voluntary Plan

 - 75 meals
 - \$100 DB Dollars

\$700
- ### 4 On The Go Plan

 - \$550 DB dollars

\$550
- ### 5 Convenience Plan

 - 40 meals
 - \$175 DB dollars

\$519

Faculty & Staff Meal Plans

- ### 1 Faculty Plan

 - 50 Meals
 - \$50 DB dollars

\$425
- ### 2 Faculty Plan

 - 9 meals get the 10th free

\$72
- ### 3 Faculty Plan

 - Receive 10% of purchased amount

CaterTrax and CampusDish Revamp

Grocery and Meals 2 Go

The Grocery and Meals-2-Go program provides employees and students with a convenient on-line ordering system to purchase essential grocery items, ready-to-eat, and re-heat-able meal solutions that they can easily pick-up from campus.

Check out the new website: Lakeheadu.Catertrax.com

[How to order grocery program](#)

Campus Dish

New and easy to navigate website with up to date information on everything Lakehead Dining offers. You can now purchase meal plans and track your declining balance and meals from CampusDish.

Check out the new website: Lakeheadu.Campusdish.com

Catering COVID-19 Update

- All catering requests will be organized through the Conference Services office at **343-8799** or by email at conference.services@lakeheadu.ca. Please note that Catering operations will open on September 8.
- Due to Covid-19 restrictions on all catering food & beverage orders, we will require at least one server per order. Minimum one hour service charge; service charge subject to change due to size of event.

COVID-19 PROTOCOL

To ensure workplace safety & maintain a safe environment to serve our customers, we have implemented the following safety protocols at our locations:

Health and Safety

We ask that you follow these protocols while in our facilities:

- We will request your first name & contact phone number for our Patron Log, this will be kept on file for 30 days.
- Facial coverings are required at Starbucks & Residence Cafeteria. Masks may be removed once you are seated.
- Follow physical distancing of a minimum 2 metres.
- Follow hand hygiene: we have hand sanitizer available.



Staff Monitoring

- We will be monitoring our staff for any symptoms of Covid-19 or if they have been in contact with a confirmed case in the past 14 days.



Cleaning and sanitizing:

- Residence Cafeteria will be closed twice daily for enhanced cleaning (11am to 12pm, 3pm to 4pm)
- Tables will be cleared, cleaned & disinfected between customers
- High-Touch Food surfaces and High-Touch Hand contact surfaces will be frequently cleaned & sanitized during service (door handles, countertops, tabletops, sneeze guard, restroom taps, dispensers, light switches, chairs, card machine)

Dining Spaces

- Plexi Shields will be set up at each location.
- 2-meter distancing implemented between tables.

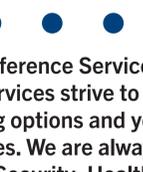


Signage

- Signage will be posted to reflect these requirements and protocols when using our facilities.

Environmental Sustainability

We are moving towards cleaner alternatives. We revised our takeout program to include bio-degradable, recyclable and compostable products.



YOUR VOICE COUNTS

We are always looking to hear back on your experience! Use our Voice of the Customer form to tell us about your food services experience on campus.

[CAMPUS DISH](#)

[CONFERENCE SERVICES](#)

[CATERING SERVICES](#)

The Department of Food & Conference Services and Aramark's Lakehead Dining Services strive to enhance your day with our various dining options and your events with our catering services. We are always working on initiatives for Food Security, Health & Wellness, and Sustainability to improve the way faculty, staff, students & guests access meals on campus. If you are interested in discussing or joining one of our initiatives, please reach out; if we don't have the answer for you, we can find out who does!

Aramark
Food & Catering Services
aramark@lakeheadu.ca
807-343-8142

Lakehead University
Food & Conference Services
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