

Office of Institutional Analysis/Government Relations

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MEMORANDUM

Date: October 28, 2009

To: SENATE

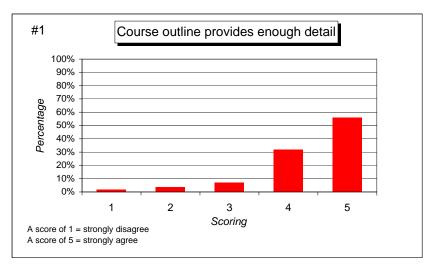
From: Kerrie-Lee Clarke, Director

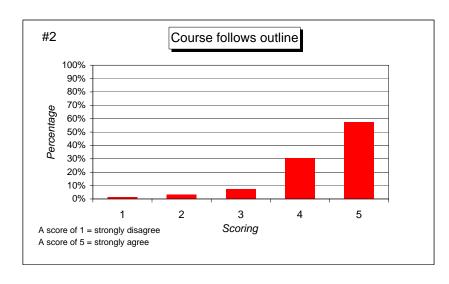
Subject: STUDENT SATISFACTION SURVEY OF COURSES - 2008/09

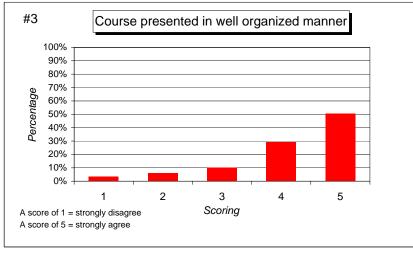
Attached are results of the student satisfaction survey of courses conducted in Fall/Winter 2008/09. Included are:

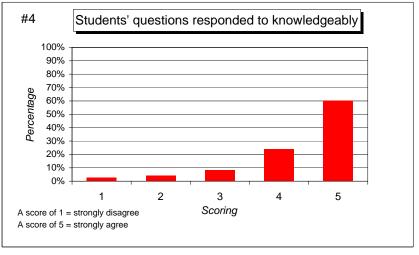
- 1. Figures for the University overall showing aggregate data for each question (1 to 14) on the survey. Students continue to express a high level of satisfaction overall with higher than 80% satisfaction rate with the overall quality of instruction and more than 90% of students attending more than 75% of their classes.
- 2. The aggregate frequency and percentage data for the University.
- 3. A copy of the questionnaire.

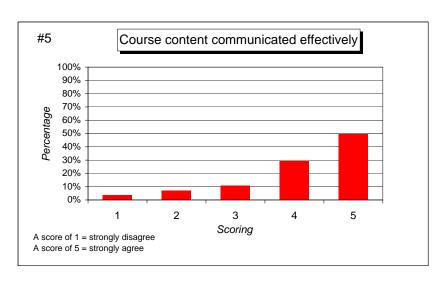
Part A

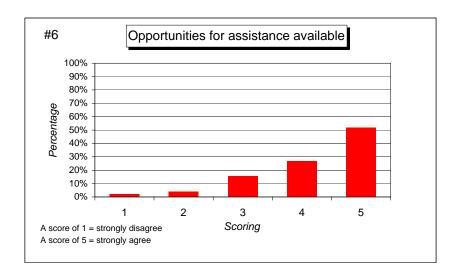


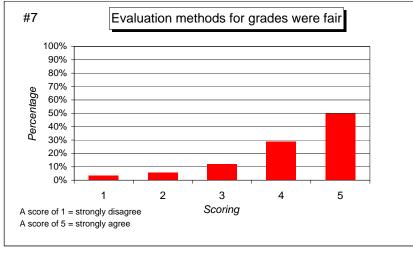


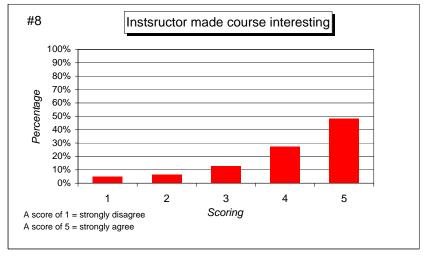


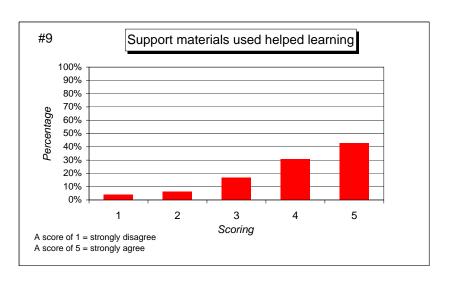


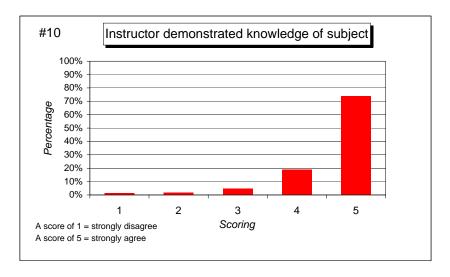










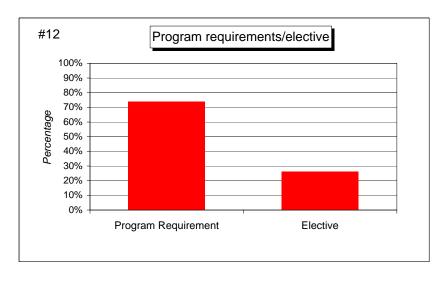


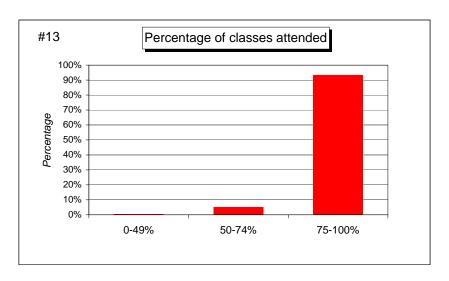


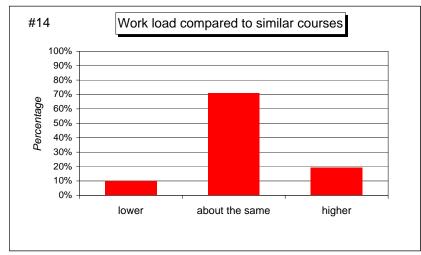
Institutional Analysis

LKHD_EVAL_0809_overall.xls

Part B







Institutional Analysis LKHD_EVAL_0809_overall.xls

Lakehead Univers Student Satisfac Summary Report f	ction S				Evaluati	ions								- Q1 - Q12	
Part A	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Part B	Q12	Q13	Q14
Frequency	31574		31278	31382	31080	30459	31017	31213	30638	31274	30906				
1	594	468	1143	883	1167	673	1110	1549	1187	359	1047				
2	1111	982	1930	1336	2116	1181	1748	2057	1947	503	1467				
3	2151	2347	3234	2634	3360	4749	3725	4030	5114	1447	3039				
4	10034	9602	9102	7588	9117	8116	8939	8520	9358	5891	8699				
5	17684		15869	18941	15320	15740	15495	15057	13032	23074	16654				
Mean	4.4	4.4	4.2	4.4	4.1	4.2	4.2	4.1	4.0	4.6	4.2				
Not Applicable	53	65	54	60	54	554	251	104	479	41	70				
Total Responses	31627	31567	31332	31442	31134	31013	31268	31317	31117	31315	30976				
Percentage						100.0%				100.0%					
1	1.9	1.5	3.7	2.8	3.8	2.2	3.6	5.0	3.9	1.1	3.4				
2	3.5	3.1	6.2	4.3	6.8	3.9	5.6	6.6	6.4	1.6	4.7				
3	6.8	7.5	10.3	8.4	10.8	15.6	12.0	12.9	16.7	4.6	9.8				
4	31.8	30.5	29.1	24.2	29.3	26.6	28.8	27.3	30.5	18.8	28.1				
5	56.0	57.5	50.7	60.4	49.3	51.7	50.0	48.2	42.5	73.8	53.9				
Frequency													31049	31308	31366
1													22904	192	3116
2													8145	1656	22241
3													0	29236	6009
4													0	224	0
Percentage													100.0%	100.0%	100.0%
1													73.8	.6	9.9
2													26.2	5.3	70.9
3													.0	93.4	19.2
4													.0	.7	.0

Scores Q1 to Q11 - (5) Strongly Agree (4) Somewhat Agree (3) Neutral (2) Somewhat Disagree (1) Strongly Disagree

Q12 - Program: (1) Requirement (2) Elective

Q13 - Attendance: (1) 0-49% (2) 50-74% (3) 75-100% (4) Not Applicable

Q14 - Work Load Comparison: (1) Lower (2) About the same (3) Higher

Lakehead University 2008/09

Lakehead

Student Satisfaction Survey (Course)

Dept/School Offering the Course						
In the Faculty of						
Instructor						
Subject	Date					
Course No	_Section	n				
Scoring: For each statement place a mark (do not use reconstruction Please seriously consider and complete this form. It will be of university teaching. Please report your impressions of the	used for	the purpos	es of asse	ssing and in	nproving th	ne quality
Note: This form is given to your instructor after final marks	are subn	nitted. If and	onymity is	important, p	lease prin	t.
Type of Course: Lecture/Seminar/Teleconference Lab/Practicum/Studio Other (Please specify)	Some					
Part A	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Not Applicable
The course outline and other descriptive information (e.g. goals, reading list, topics covered, assignments, exams, due dates, grade weightings, etc.) provided enough detail about the course.	0	0	0	0	0	0
2. The course as delivered followed the course outline and other descriptive information.	0	0	0	0	0	0
3. The course material was presented in a well organized manne	r. O	0	0		0	0
Student questions and comments were responded to in a Inaculados blo and professional manner.	0	0	0	0	0	0
knowledgeable and professional manner. 5. The course content was communicated effectively.	0		0		0	
Opportunities for course assistance were available.	0	0	0	0	0	0
7. The evaluation methods used for determining the course grade					0	0
were fair.	0	0	0	0	0	0
8. The instructor made the course interesting.9. The support materials used in this course helped me learn.	0	0	0	0	0	0
10. The instructor demonstrated knowledge of the subject.	0	0	0	0	0	
11. The overall quality of instruction was satisfactory.	0	0	0	0	0	0
Part B		200				
12. For you, this course/course component is: A program requirement An option or elective						
13. The percentage of class sessions you attended in this course/c 0-49% 50-74% 75-10		mponent is:	Not applica	able		
14. Compared to other courses of this type and at this level, the wo		or the course	/course cor	nponent bein	g surveyed	is:

15. What did you like about this course?	
	40.0
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	Anus Calleting DischarLater
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	and an analysis of the second
Date	* Subject
Section 3	
not use red link in the butble (ed) which best reflects your judgment.	Scoring: For each statement place a mank (do a
with the second first purposes of constants and improve the first pulling	end skil-digmes bas relitation yleisting a morti
wons of the teaching in this count by using the rating statis fisted percent	
nd make are submitted. If enorming is important, pieces print. If the	Mars: This law is given to your instructor after lin
reuninela	
What suggestions do you have for improving this course?	C Land eucopmistado C Char (Please specify)
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17. Additional Comments	
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