



Offering services through trauma informed crisis response 24/7 365 days a year through our **crisis phone line 807-684-1051** or referral@tbavs.ca .

Our team is comprised of a Volunteer Board of Directors, Executive Director, Victim Specialists, Crisis Response Support Workers and trained Crisis Response Volunteers.

Established 2003 in Thunder Bay and Area, servicing Thunder Bay and area, Dorion, Red Rock, Nipigon, and Lake Helen. Referrals come from Police, emergency services, community services, self-referral and all others impacted by the crime if eligible.

Thunder Bay & Area Victim Services is a non-profit organization. We graciously accept community support through donations.

Donations can be made by e-transfer to: e.d@tbavs.ca or calling 807-684-1051 or via <http://tbayvictimservices.ca> at

Canada Helps

It's safe. It's secure. It's simple.



VOLUNTEER FOR VICTIMS

TBAVS has respectful volunteer opportunities and crisis response training that may fit your lifestyle, as there are several different ways to volunteer.

Are you:

- ☛ Over the age of 18?
- ☛ Able to maintain confidentiality?
- ☛ Possess excellent listening and communication skills?
- ☛ Are you willing to take high quality victim response training?
- ☛ Be part of a team that provides safe services?
- ☛ Have you been free of a personal traumatic event in the past 12 months?

YES? Then TBAVS would love to hear from you and discuss the opportunity of volunteering that assists in creating healthy communities.

We also have event volunteering available as well.

To complete an application to volunteer please visit our website at <http://tbayvictimservices.ca> or to enquire about volunteering email referral@tbayvictimservices.ca or contact **807-684-1051**



Thunder Bay and Area Victim Services
******* (TBAVS) *******

Vision: Committed to compassionate reliable victim-centred services.

Mission: In pursuit of this vision, Thunder Bay and Area Victim Services provides immediate trauma informed support in partnership with emergency services.

Funded By:



Ministry of
Children, Community and Social Services

Thunder Bay & Area Victim Services also offers an alternative choice for reporting human trafficking and intimate partner violence to the Police without judgement in order to lessen the impact of victimization.

We provide trauma informed support through short term emotional support, providing referral to wanted services, while providing advocacy and practical assistance to victims affected by crime and tragic circumstances. May also apply for VQRP+ financial assistance.

Victim Quick Response Program+ (VQRP+)

Victim Quick Response Program (VQRP+) provides timely financial assistance to eligible individuals who have been victimized by violent crime and/or their family members as well as witnesses. Requires completion of Consent form and a VQRP+ application. See "VQRP+ program objectives are:" in this pamphlet.

Your feedback is welcomed by emailing:

Board Chair chair@tbavs.ca

e.d@tbavs.ca

Specific objectives of TBAVS services are:

- Trauma informed immediate crisis line response,
- To accept referrals from police, emergency, community services and self-referrals, as well as on scene support when available,
- To provide short term emotional support,
- To provide practical support,
- To provide resource information and referrals to the victim,
- To empower the individual who has been victimized to connect with appropriate community resources,
- To provide advocacy for those who are affected by crime,
- To be community engaged,
- To discuss immediate safety planning with the victim,
- To promote victim's rights,
- To adhere to confidentiality and consent,
- To provide valuable volunteer experiences,
- VQRP+ application to VQRP Ontario for financial assistance if eligible,
****Not all incidents are eligible for financial assistance****

Crimes Served

Homicide or attempted Homicide, Human Trafficking, Intimate Partner Violence, Sexual Assault or Distribution of Intimate Images without consent, Elder Abuse, Serious Physical Assault, Historical Child Sexual Abuse, Hate Crimes, and Tragic Circumstances.

VQRP+ program objectives are:

VQRP+ is acquired as last resort and as a result of the immediate crime, to assist individuals who require immediate assistance that cannot be obtained through other sources. These services, as a result of the immediate crime, **may** include:

Funeral Expenses (not all): for homicide

Home Safety: to secure premises for victim's safety

Emergency transportation: according to eligibility

Crime Scene Clean-Up: bodily and crime scene investigation fluids

Emergency Accommodation: safe accommodation, basic needs, and meals when eligible

Serious Assault Supports: when eligible, contact TBAVS

Human Trafficking Supports: every situation is different, please contact TBAVS

Cell Phone: safety phone when eligible

****VQRP+ may have a turnaround approval of up to 3 business days by VQRP+ Ontario. Most financial assistance is paid to VQRP+ approved services required or determined services/needs approved by VQRP+ Ontario, not TBAVS.**



Updated August 2025