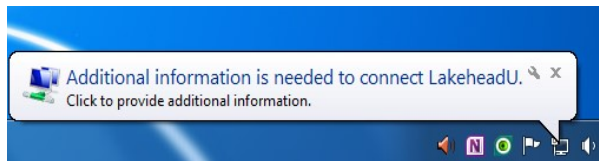


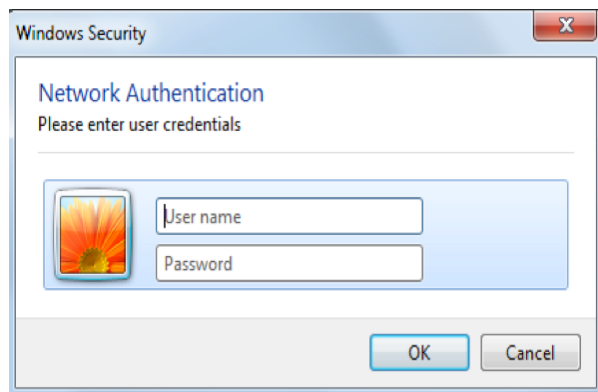
Click on the pop up that comes up. If there is no pop up, go to the wireless listing and connect to **LakeheadU**



Enter your myEmail/myInfo username and password

DO NOT add @lakeheadu.ca

Click **OK**



TSC supports wireless network access using Wi-Fi technology in many areas across campus:

- Agora
- ATAC
- Bora Laskin
- Braun
- Chancellor Paterson Library
- Hangar
- Main Cafeteria
- Music and Visual Arts Building
- Orillia All Buildings
- PACI
- Regional Centre
- Residence Cafeteria
- Ryan Building
- School of Nursing
- Senate Chambers
- Thunder Bay Residences: All

## Contact Us



**Phone:** 807-346-7777  
**Email:** helpdesk@lakeheadu.ca  
**Website:** helpdesk.lakeheadu.ca  
**In person:** Chancellor  
Paterson Library main floor.  
Monday to Friday 8am-5:00pm



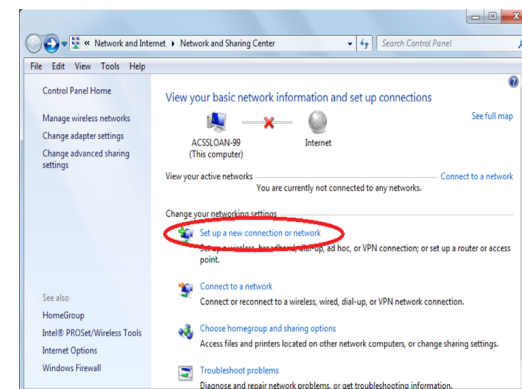
**Lakehead**  
UNIVERSITY

Technology Services  
Centre

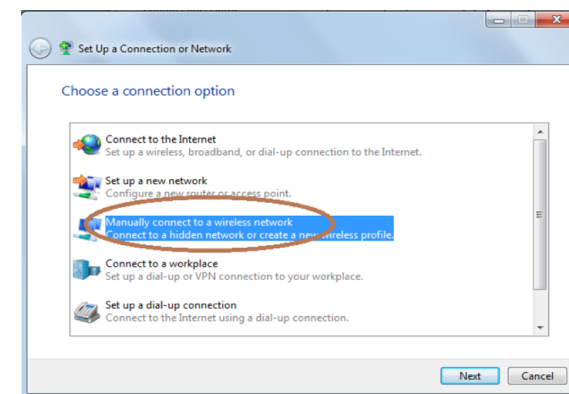
## WINDOWS 7 WIRELESS SETUP

Open the **Control Panel**, go to **Network and Internet** and open **Network and Sharing Center**.

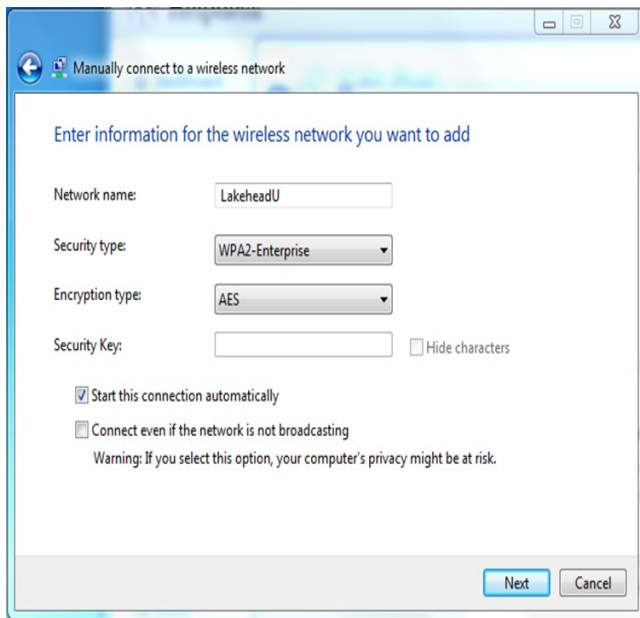
Select **Set up a new connection or network**.



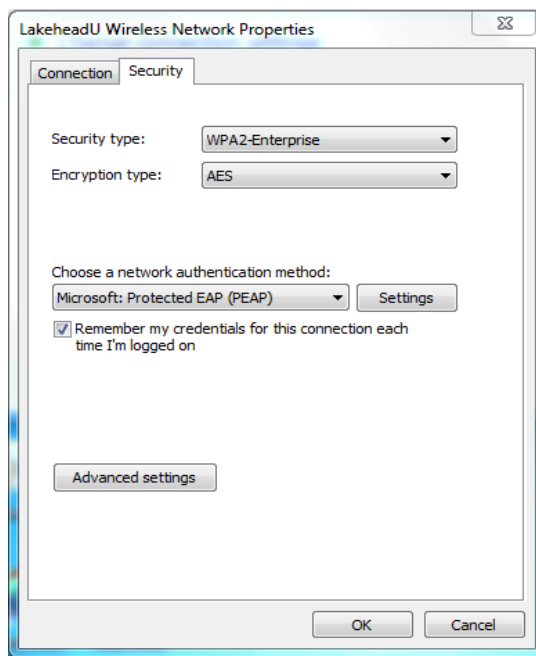
Next, **Manually connect to a wireless network**.



Network name: **LakeheadU**  
Security type: **WPA2-Enterprise**  
Encryption type: **AES**  
Click **Next**



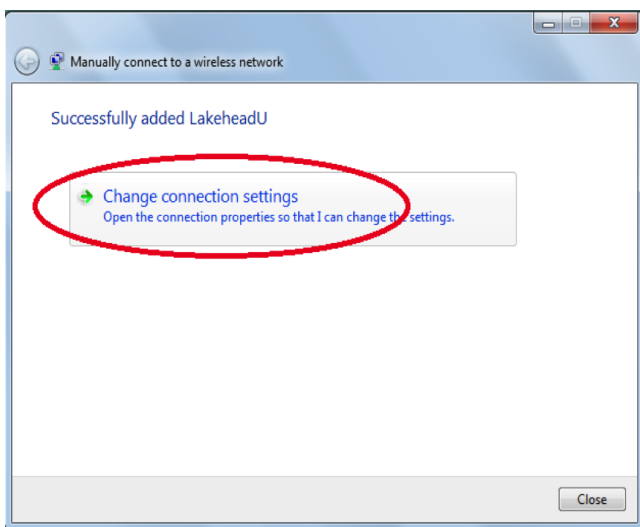
Select the **Security** tab and then click on **Advanced Settings**.



Check the box **Specify authentication mode** and select **User authentication**.

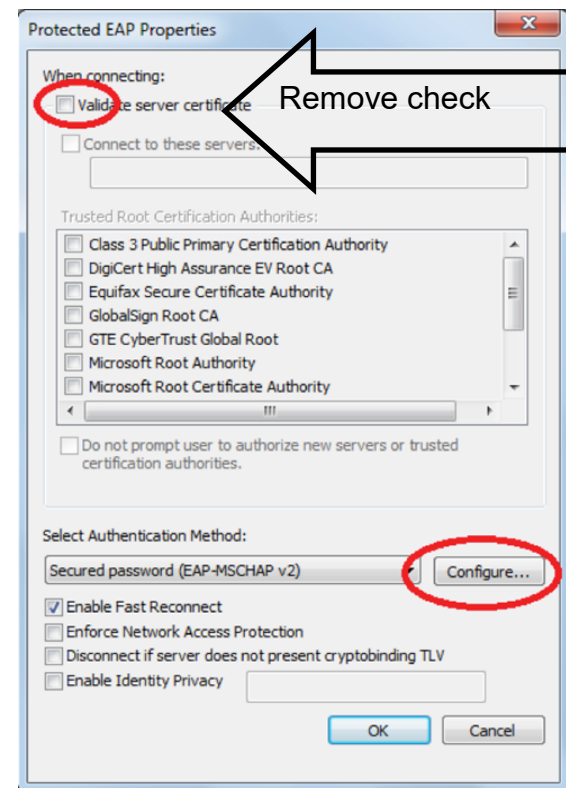
Click **OK**

Click on **Change connection settings**



Back in the **Security** tab, click on the **Settings** button.  
Uncheck the **Validate server certificate** box.

Click on **Configure**



Uncheck the box.

Click **OK**

Close any open windows by clicking **OK**.

