



TalkCampus

Powered by the world's leading
peer support network

24/7 mental health support with real-time escalation.

TalkCampus is a world first global peer support community for students using state of the art machine learning classifiers combined with the power of social connection to offer instant, ongoing support and escalation round the clock.

- **Instant support, anywhere, anytime, for as long as needed.**
- **Global audience connecting students worldwide via the app store or desktop.**
- **Tailored to your campus with existing student support services shown within the application.**
- **Inbuilt crisis support messaging service and trained peer support volunteers on hand to offer support.**
- **24/7 professional safeguarding team and moderation system with an average response time of under 40 seconds.**
- **World Class Clinical Advisory Board and Research partnerships.**

If someone is in need of immediate support we intervene, escalate and offer support whatever time of day or night in real time.

Our comprehensive safeguarding system involves a number of layers working collectively to ensure we have full oversight of the TalkCampus platform in real time. Our Machine Learning classifiers, built in partnership with MIT, Harvard and Microsoft Research analyse every post and allow us to take immediate action and our professional safety team are monitoring the platform 24/7.

If a student shows signs they may be heading towards crisis or could use additional support we can intervene within seconds and escalate to

relevant parties or offer our inbuilt crisis support service.

Our community guidelines, safety features and reporting options enable our users to talk about difficult topics safely. These include: self harm, suicidal feelings, anxiety, stress, eating disorders and relationship problems.

A place that students want to engage with and that offers them support in a way that feels familiar and intuitive.

TalkCampus is an engaging and relevant service combining social networking with support; a community built from the ground up with mental health and students in mind. Features including posting and commenting, options for full anonymity, profile customisation, private diaries and mood mapping ensure TalkCampus is a place students want to use. Powered by the world's leading peer support platform TalkLife, TalkCampus benefits from a team experienced in building communities supporting millions globally.

Monthly reporting and Data Sharing and a commitment to Impact.

All TalkCampus Universities receive monthly reports that highlight current usage patterns and key trends. Whilst we strictly maintain student privacy and ensure all reporting is de-identified, if we detect a student is in crisis, we will promptly escalate them to your existing student support framework and where necessary inform the emergency services.

Research and impact is a crucial keystone to our mission. We partner with leading research institutions across the globe to further research into self harm and suicide online. In addition, our impact framework enables us to rigorously measure the impact of everything we do.

Contact us for more information

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Research Partners

